



December 2018

Recent Blog Posts

Carolinas IT Welcomes Four New Employees!

Carolinas IT welcomed four new employees to our team in November. All of them are Technical Support Specialists on our Managed Services team

[Read More](#)

Improving Your Security Posture - Security Risk Assessments

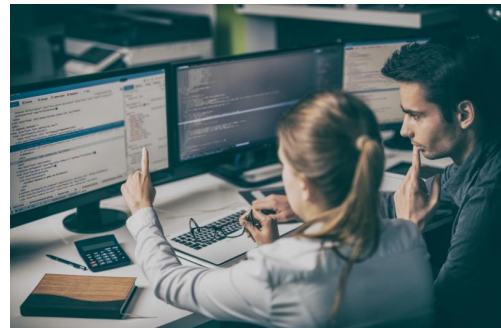
Security is often an afterthought for many organizations until they experience a data breach incident. Security should be a primary consideration when conducting an operational review. Security should no longer be a bolt-on service or convenient use of remaining budgetary funds.

[Read More](#)

Have You Heard About Our New SIEM-SOC Solution?

Carolinas IT is pleased to announce a new partnership with [InfusionPoints](#) to provide a [SIEM-SOC solution](#) to our clients. With this 24x7x365 solution, organizations no longer need to focus the bulk of their own time and resources monitoring and reviewing event logs to effectively identify and respond to security incidents.

Implementing a SIEM-SOC solution is another layer of security to add to your environment. By adding InfusionPoints to our portfolio of security services, we're able to bring enterprise-level security to every organization at a reasonable cost.



Read more about this partnership in our [recent blog post](#).

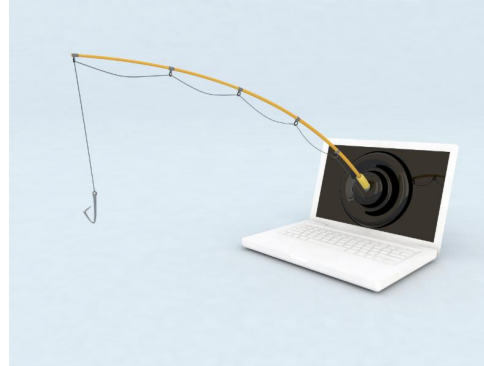
You Received a Phishing Email. Now What?

As phishing and malware attacks increase, they become more sophisticated. If you suspect you have received an email that is a phishing attempt, here are some specific steps you should follow to further protect your network:

- **DO NOT** forward the email to our Service Desk or your account manager.

- If you subscribe to our AppRiver spam filtering service, you can **FORWARD** the email directly to spam@appriver.com and AppRiver will take care of it automatically.
- All managed and non-managed clients should **TAKE** a screenshot of the email in question.
- **SEND** the screenshot to our Service Desk by submitting a ticket via the client portal. This will allow us to investigate to find out where it's coming from.
- **DO NOT** click a link or open any attachments.
- **BLOCK** the sender in Outlook immediately by right clicking on the email in your inbox and selecting Junk.
- **DELETE** the email.

By following these steps, you will minimize your risk for a cyberattack. For more information on how we can help, [contact us](#) today.



Recommended Reading:

[How to Avoid the Phish Bowl](#)

[Don't Be a Victim: 5 Social Engineering Scams to Avoid](#)

2018 Has Been a Great Year!

2018 has been a great year for Carolinas IT!

This year, we welcomed 20 new employees to our team, partnered with four new organizations, and hosted some great client events. Our employees had a lot of fun as well. Check out our year in review video.

We look forward to another year of success in 2019!



New in 2019: Power Hour Breakfast Series

In 2019, Carolinas IT is bringing you a series of [Power Hour Breakfast events](#)! This educational series of events focuses on trending IT topics.

Click the links below to learn more about each topic and to register. All events begin at 8:00 AM and are held at the Carolinas IT RTP office in Morrisville, NC. Space is limited for each of these events, so register early to ensure you have a spot.

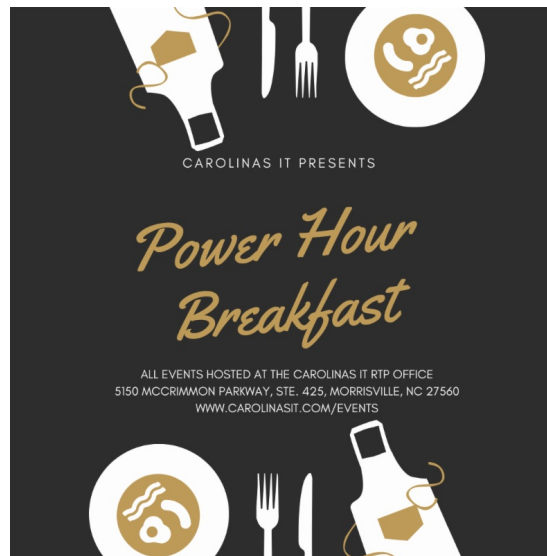
[SIEM-SOC Monitoring Solution - January 31](#)

[Privileged Access Management - March 12](#)

[Manage Your Rights - April 10](#)

[Microsoft Teams: Part 1 - August 7](#)

[Microsoft Teams: Part 2 - August 28](#)



Top Gear Award Winner - Q3

Congratulations to Krysta Rhoads, our Q3 Top Gear Award Winner!

Krysta is a Sales Support Specialist who has

been instrumental to the success of our team this year. She helped train another Sales Support Specialist earlier this year to improve the efficiency and response to requests for quotes. She also helps the Marketing department by creating content on our website.

Krysta always has a positive attitude and consistently shows initiative with the Sales team. Congratulations, Krysta!



L to R: Matt Tomlinson, Director of Business Development, Krysta Rhoads, and Mark Cavaliero, CEO and Founder

Refresh Your Hardware With Carolinas IT and Lenovo

Ordering and customizing machines for your business can be tedious. Updating the machines every 2-3 years with the appropriate programs and applications is a process that must be carefully monitored and maintained.

Carolinas IT can help you refresh your machines based on the lifecycle you choose. We offer specialized pricing on top seller models of Lenovo machines, and we will work with you on establishing customized configurations for your machines.

- Optimize your workforce with the latest technology available from Lenovo
- Customized configurations designed and implemented by Carolinas IT
- Financing options available

For more information on Lenovo products and pricing, please contact your account manager today.



[Get more information](#) about the X1 Carbon and other top seller models from Lenovo

Employee Spotlight

Dave Shapiro is a Senior Systems Engineer who is part of our Professional Services team. He has been with Carolinas IT for almost six months. Dave is a rare original North Carolinian and really enjoys working for Carolinas IT. "The team is fantastic and very supportive," he says. "I really appreciate and value that 'Integrity' is one of the core values that Mark has incorporated into our company culture."

Outside of work, Dave enjoys tinkering with robotics and playing with his three-year-old son. He also enjoys spending time at the company Lake House. "My wife was completely blown away the first time we visited!" he said.



Industry Updates

Here is a special edition of news, featuring cybersecurity articles from various industries.

[Report Finds Over 4.4. Million Patient Records Breached in Q3](#)

[Steps to Take to Make A Website GDPR Compliant](#)

[Managing Multi-Cloud: Navigating Your Multi-Cloud Tagging](#)

Strategy

Most Organizations Enabling BYOD Lack Security Controls



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